

RESOLUTION 2017- 06-02
THE TOWN OF CYNTHIANA, INDIANA
WATER BILL ADJUSTMENT RESOLUTION

It is hereby resolved by the Council of the Town of Cynthiana, Indiana that the Town of Cynthiana will allow each consumer account up to two billing adjustments per calendar year relating to leaks and pools.

The following regulations shall apply to customers seeking adjustments for water and wastewater charges billed:

1. Water bill adjustments for broken water lines and leaks:

In cases where it is clear and evident that water usage as reflected by a monthly meter reading is not indicative of water used due to an unusual circumstance, The Town Clerk-Treasurer or Deputy Clerk-Treasurer may authorize an adjustment of one-half the usage in excess of the average bill over the previous 12 month period. b. Leak adjustments will only be given for broken water lines and meter leaks on the customer's side of the meter. c. Receipts, invoices or statements that support service needed to repair the leak in question shall be presented to the Town Hall to be considered for an adjustment for said repairs.

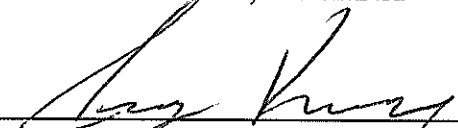
2. Wastewater (sewer) adjustments for filling of swimming pools:

Wastewater adjustments for filling of swimming pools can only be done during the months of May through August each summer. The Town Clerk-Treasurer or Deputy Clerk-Treasurer may authorize a wastewater usage credit for the filling of a swimming pool. The customer must make contact with the Town Hall immediately after the filling of the swimming pool to report the date, before meter reading and the after meter reading when filling the swimming pool. All wastewater (sewer) usage will be billed that is related to water consumption. An adjustment for wastewater (sewer credit) billed will be applied to the account for that water volume used to fill the swimming pool. The adjustment is credited to the customer's account and will not be considered a refund. Billing for the water and wastewater (sewer) utilized for filling of a swimming pool will occur on the following billing cycle and the adjustment may show on that bill or the proceeding bill cycle depending on the date the pool fill information was received.

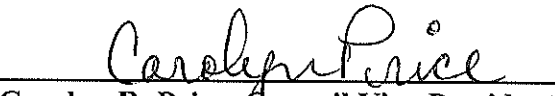
This resolution shall be effective as of the 1st day of June 2017.

This resolution passed and adopted by the Town Council of the Town of Cynthiana, Indiana on the 14th day of June 2017.

TOWN COUNCIL
OF CYNTHIANA, INDIANA



Troy E. Kennedy, Town Council President



Carolyn R. Price, Council Vice-President



Gary L. Smith, Town Council Member

ATTEST:



Greta R. Mounts, Clerk-Treasurer